

Report data is generated based on the filters applied within each respective view. To learn more about filtering data, please consult the guides labeled **Analytics Reports: Overview Dashboard** and **Analytics Reports: Transcript View**.

Note:

- Some features might be limited depending on your user role permissions. Analytics are accessible for users with Manager and Bridge Observer roles.
- There is a one-hour cache for Analytics; this means if you have new data it could take up to an hour to populate.
- For any inquiries regarding the system or training, please submit a help ticket.

Schedule Delivery



To schedule a report, click on the three dots (**Dashboard Actions**) in the top right-hand corner of the Analytics report and then select **Schedule Delivery** to open the **Schedule Delivery Settings** window.

Schedule Delivery Settings

Settings Filters	Advanced options
Schedule Name	
Transcript	
Recurrence	Time
Daily	▼ 06:00 ▼
Destination	
🔛 Email	•
Email addresses *	All ⁽⁰⁾ External ⁽⁰⁾
	0
Email addresses field must have a	t least 1 items
Format	
PDF	-

After choosing the option to schedule a delivery, the **Schedule Delivery Settings** window will become available. Within the settings tab, you can input the **Schedule Name [1]**, specify the **Recurrence [2]**, **Time [3]**, **Destination [4]**, **Email Addresses [5]**, and **Format [6]**.

Schedule Delivery Filters

Settings	Filters	Advanced options	
Enrollment Date	2		
is in the las	t 90 days		
Account Name			
	llof		
is Bridge@	UUII		
Group Name			
is any value	e		
is any value	e		

The **Schedule Delivery Filters** will be pre-filled with your previously selected items in your report view. If you need to add more parameters, you can do so within this window. Any additional filters you add will be saved automatically; there is no need to hit the save option until you have completed the entire setup.

Advanced Schedule Delivery Options

Settings	Filters	Advanced options	
Custom Message	e		0/1500
Add a messa	age to be in	cluded in the body of the email.	
Include li	nks		
Expand ta	ables to sho	ow all rows 👔	
Expand ta	ables to sho lashboard t	-	•
Expand ta	ables to sho lashboard t Dashboard	-	•

The **Advanced Options** enable you to add a message and choose whether to include links, display results, format values, and select a delivery timezone. After configuring all options, you can either utilize the **Test Now** option to preview the report or **Save** it.

Saved Schedules

Schedules	
Daily • 06:00 • Email 1 recipient • PDF	Send now
New	Done

Once saved, you will be taken to a window displaying all currently scheduled reports. From there, you can create a **New** report, send an existing report immediately, or select **Done** to close the window and return to the main Analytics page.

Edit Schedules



All scheduled reports will be listed when you select **Schedule Delivery** from the **Dashboard Actions**.

Schedules					
~	s Overview 00 • Email 1 recipient • PDF			Send now	,
			1	Edit	
New				Duplicate	
		Ô	Delete		
Status	Enrollment Date	Due	Date	Completion Date	Expira

You can Edit, Duplicate, or Delete a scheduled report by clicking on the three-dot menu.